Delphi Connect
Fleet Edition
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Welcome

You are about to experience a powerful device that will deliver a new level of convenience and peace of mind with your fleet. When combined with Delphi Connect Fleet Edition website, you can:

- Have your service provider automatically contacted upon maintenance needs, via email, as soon as the alert is made.
- Monitor your fleet with specific details such as location, fuel status and battery voltage.
- Receive important real-time alerts such as speed limit, excessive idling, high RPM, low battery voltage, low fuel, coolant temperature, diagnostic trouble codes and curfew violations.
- Access information on a driver’s performance based on speed, RPM and idling times.
- Create Geofences and automatically receive and alert when your vehicles enter or exit a defined area or location.
- Keep your fleets as fuel efficient as possible with fuel data such as fuel use and average economy.
**Equipment Overview**

1. OBD connector (plugs into vehicle’s OBD-II port)
2. Function button
3. Status LED
4. Service connector (manufacturer use only)
5. Labels, showing product information

**Installation Requirements:**

- A supported vehicle
- Relocation Kit*, if needed
- An activated Delphi Connect Fleet Edition module with a qualified U.S. Cellular® Wireless service plan

If you do not have a U.S. Cellular service plan or activated Delphi Connect Fleet Edition device, please call 1(888) 944-9400 or by dialing 611 from your mobile phone to activate this product before starting installation.

**Find Your Vehicle’s OBD Connector Port**

The OBD connector is usually located on or under the dash, on the driver’s side. Other possible locations are the center console area or inside the glove compartment.
Installing Your Device

Installing your device is quick and easy. To install:

1. Check that you have a strong signal where your vehicle is parked. Visit U.S. Cellular®'s interactive coverage map.
2. Make sure your vehicle is parked outside in a safe location and the engine is turned off.
3. Now plug the device into the OBD II port (or into the extension cable if it is required). **Make sure that the device is fully seated.**

Helpful Installation Tips:

- If the device seems to be difficult to insert, **DO NOT FORCE IT.** Remove the device and examine both connectors for any bent pins.
- There is only one orientation that the device will plug in.
- Place two fingers behind the plug in your vehicle to prevent it from moving while plugging in the device.
- If the device protrudes into the knee or foot area or prevents an access panel door from closing, a Relocation Kit may be used to relocate the device.
- Wait for the Status LED to turn solid blue.
- To minimize drain on the vehicle battery, the “Installing Your Device” and “Initiate Device Setup” steps should be performed without interruption. The process will take less than 5 minutes.

**Note:** The first time the device connects to the U.S. Cellular® network, it will perform a one-time network setup, which will take a few minutes. The Status LED will turn solid white then turn off, followed by a blinking white sequence. When network setup is successfully completed, the Status LED will turn solid blue.

**Note:** To avoid any unnecessary drain on the vehicle battery, it is recommended to not leave the module in the solid blue state for more than 24 hours.
**Initiate Device Setup**

Do not proceed until the Status LED is solid blue, indicating activation on the U.S. Cellular® network is complete.

1. Insert your vehicle’s ignition key and turn it to the On position (not ACC/Accessory). Do not start the engine!

   **Note:** Typically, all of the warning lamps on the dashboard will illuminate briefly in this position.

   **Note:** For push button-start vehicles, the procedure is typically to push the Start button without your foot on the brake (check your vehicle owner’s manual to determine how many presses are required to turn the ignition on).

2. Press and hold the Function Button on the side of the device until the Status LED blinks red one time. This will occur after approximately 5 seconds. Then release the Function Button. The LED will blink red several times while vehicle setup occurs.

3. Wait up to 30 seconds for the LED to display a mix of solid and blinking green.

4. Wait until the LED stops flashing green and goes out.

5. When the LED begins to flash blue every 10 seconds, setup is complete.

**Stop!** Do not proceed if the Status LED never turned green and returned to solid blue. Your vehicle may not be compatible with the Delphi Connect Fleet Edition system or you did not place the ignition in the On position.

**Verify Device Setup**

1. Start the engine and let it run for at least 30 seconds.
2. Stop the engine and wait at least 20 seconds.
3. You are now ready to access your vehicle information using the Delphi Connect Fleet Edition website.
Getting Started

Creating Your Delphi Connect Fleet Edition Account

Open supported browser and go www.uscc.delphifleetconnect.com

1. Enter valid email address.
   a. Click Create Account
   b. Retrieve password from email
   c. Login with new password
   d. Update password and confirm

2. Enter the Device Registration number exactly as it is printed on the label. The label can be found on the backside of the device.

3. Enter the MEID (Dec) exactly as it is printed on the label. The label can be found on the backside of the device.

4. Review and select Submit.

System Requirements

The Delphi website at www.uscc.delphifleetconnect.com works with:

- Google Chrome
- Apple Safari
- Firefox
- Internet Explorer 8 or later
Using The Delphi Connect Fleet Edition Website

Manage

After creating your account, you will automatically be taken to the Manage page to add the rest of your fleet’s devices. The Manage page allows you to initially set up your fleet and you can view/edit your fleet details at any time after. You can also add devices, drivers, groups and set detailed information for Alerts, Geofences, Users, Maintenance and Settings.

![Manage page screenshot]

Fleet Tab

Devices

To see all devices associated with your account, click ![Devices button]. When the DEVICES button is selected, you can edit your Vehicle’s Nickname, Mobile Number, or Driver’s Name. Simply click on the editable fields in the corresponding column.

![Devices page screenshot]
To add a device:

1. Click
2. Enter a Vehicle Nickname, the MEID (Dec), and Registration Key (located on the device).
3. Click Save to add the device to your fleet or click Close to cancel.

Note: After a device has been added, it will appear in your list of devices. Once that device has been installed, if available, the make/model/year field will be automatically filled in from the data the device receives from your vehicle. However, the driver name, driver phone number and vehicle group will need to be manually entered. To manually enter the driver information, simply click on the blank space beneath the corresponding columns and type in the information. Click outside of the box to save your changes.

To delete a device:

1. Click on the blue trashcan icon to the right of the screen of the device you wish to delete.
2. Click OK to delete or click Cancel to cancel.

Drivers

To see all drivers associated with your account, click on When the DRIVERS button is selected, details such as the Driver Name, Mobile Number, Assigned Vehicle, and the ability to edit a driver’s details or delete them for your fleet are available.
To add a driver to your fleet:

1. Click + DRIVER
2. Enter the driver’s name and mobile phone number.
3. Select which vehicle the driver is assigned to.
4. Click Save to save or click Close to cancel.

To edit a driver’s information:

1. Click DRIVERS
2. Click on the blue pencil icon on the right side of the screen.
3. Enter any desired edits to the driver’s name and/or mobile phone number.
4. Click Save to save or Close to cancel.
To delete a driver:
1. Find the driver you would like to delete in the list.
2. Find the corresponding blue trash icon.
3. Click OK to delete or Cancel to cancel.

Groups
To see all groups associated with your account, click **GROUPS**. Groups are an easy way to organize your vehicles. For instance, you can group your vehicles by location or type of vehicle essentially allowing you to create sub-fleets.
To create a group:

1. Click + GROUP

2. Enter the desired name in the Group Name field.

3. Select which vehicles you would like to add to the group by selecting the checkbox.

4. Click Save to save or click Close to cancel.

Note: Vehicles can only be assigned to one Group at a time.
To edit an existing vehicle group:
1. Click of the corresponding row of the vehicle group you would like to edit.
2. Change the Group name if desired.

3. To add more vehicles to a group, click
4. Select the vehicles you would like to add by selecting the checkbox.
5. Click Select to save and Close to cancel.
To remove vehicles from a group:

1. Click on the blue trashcan icon next to the vehicle name you wish to delete on the Edit Group window.
2. Click Save to save or Cancel to cancel.

![Edit Group: Illinois](image)
Alerts will notify you of specific vehicle behaviors, such as:

- when the vehicle is going faster than the posted speed limit by an amount that you selected.
- when the vehicle RPM exceeds a limit that you select.
- when your vehicle is in motion.
- when the vehicle has entered or exited a defined Geofence location or area.
- when The Check Engine Light (CEL) has illuminated, this is sometimes referred to as the Malfunction Indicator Lamp (MIL).
- when the battery voltage falls below 11.5 volts.
- when the engine is turned off.
- when fuel levels are low.

Note: The motion alert is enabled 10 minutes after the vehicle is turned off and disabled when the vehicle is started.

You can also enable email and text message notifications for each alert. See the Managing Group Subscription section on page 32.

Note: The following alerts cannot be customized. You can only enable and disable the alert from occurring: Geofence Entry and Exit, Motion Alerts, Check Engine Light.
From the Alerts tab, you can set a customized minimum resend time. Once the initial notification of an alert is sent, another notification of that alert will not be sent until the time you specified as a minimum resend time has elapsed.

**To customize a minimum resend time:**
1. Click on the gear icon on the Minimum Resend Time tab.

   ![Manage](image)

   **Alert Name** | **Trigger** | **Status** | **Settings**

   **Minimum Resend Time:** 5 Minutes

   *Another alert for the same trigger is not sent until this value has elapsed*

2. Select the time frame at which you wish to be resent an alert. You can select a custom time and choose to receive additional alerts by the second, minute or hour.
3. Click Save to save or Click Cancel to cancel.
To configure a Speed Alert:
1. On the Alerts menu, find Speed.
2. To disable the Speed alert, click on the white circle to ensure it is moved to the left under the Status column.

3. To enable the speed alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

4. Click the gear icon under the Settings column to configure the speed threshold.
5. Enter the speed in miles per hour that you want to trigger the speed alert. That is, when the vehicle is driven at this amount or higher over the posted speed limit, the speed alert will be recorded.
6. Click Save to save or Click Cancel to cancel.
To configure the Excessive Idling Alerts:
1. On the Alerts page find Excessive Idling.
2. To disable the Excessive Idling Alert, click on the white circle to ensure it is moved to the left under the Status column.

![Excessive Idling: Maximum Idling: 3 Minutes](image)

3. To enable the Excessive Idling alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

![Excessive Idling: Maximum Idling: 3 Minutes](image)

4. Click the gear icon under the Settings column to configure the Idling threshold.
5. Enter the amount of time that you want to trigger the Idling alert.

![Alert Type: Excessive Idling](image)

*Alerts sent when continuous idling exceeds this limit*

6. Click Save to save or click Cancel to cancel.
To configure the Coolant Temperature Alert:

1. On the Alerts page find Coolant Temperature.
2. To disable the Coolant Temperature Alert, click on the white circle to ensure it is moved to the left under the Status column.

3. To enable the Coolant Temperature Alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

4. Click the gear icon under the Settings column to configure the Coolant Temperature Alert.
5. Enter the temperature that you want to trigger the Coolant Temperature Alert.
6. Click Save to save or click Cancel to cancel.
To configure the High RPM Alert:
1. On the Alerts page find High RPM.
2. To disable the High RPM Alert, click on the white circle to ensure it is moved to the left under the Status column.
3. To enable the engine RPM Alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.
4. Click the gear icon under the Settings column to configure the RPM threshold.
5. Enter the RPM that you want to trigger the RPM alert.

6. Click Save to save or click Cancel to cancel.
To configure the Low Battery Voltage Alert:
1. On the Alerts page find Low Battery Voltage.
2. To disable the Low Battery Voltage Alert, click on the white circle to ensure it is moved to the left under the Status column.

![Low Battery Voltage Alert](image)

3. To enable the Low Battery Voltage Alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

![Low Battery Voltage Alert](image)

4. Click the gear icon under the Settings column to configure the Low Battery Voltage threshold.
5. Enter the voltage that you want to trigger the alert.

![Alert Configuration](image)

6. Click Save to save or click Cancel to cancel.
**To configure the Low Fuel Alert:**

1. On the Alerts page find Low Fuel.

2. To disable the Low Fuel Alert, click on the white circle to ensure it is moved to the left under the Status column.

3. To enable the Low Fuel Alert, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

4. Click the gear icon under the Settings column to configure the Lowest Fuel threshold.

5. Enter the lowest fuel amount you can have in the fuel tank to trigger the alert.

6. Click Save to save or click Cancel to cancel.
To configure Curfew Alerts:
1. On the Alerts page find Curfew.
2. To disable the Curfew Alerts, click on the white circle to ensure it is moved to the left under the Status column.

   Curfew:

   Time: Monday 20:00 - Monday 23:59

   Time: Tuesday 20:00 - Tuesday 23:59

3. To enable Curfew Alerts, click the white circle under Status to the right to display a green surround. The Alert is now enabled.

   Curfew:

   Time: Monday 20:00 - Monday 23:59

To add a new Curfew Alert:
1. Click on the Plus Sign in the right corner of the Curfew section.
2. Enter the start time, end time and recurring days you wish for Curfew Alerts to be sent.
3. Click Save to save or click Cancel to cancel.
To edit a current Curfew Alert:
1. Click on the blue pencil icon in the Curfew section.
2. Edit times and recurring dates for the Curfew alert in the pop-up.
3. Click Save to save or click Cancel to cancel.

To delete a current Curfew Alert:
1. Click on the blue trashcan next to the desired curfew.
2. Click OK to delete or click Cancel to cancel.
**Additional Alerts:**
The following alerts cannot be customized. You can only enable and disable the alert from occurring:
- Geofence Entry and Exit
- Motion Alerts
- Device Re-Plug
- Ignition On/Off
- Check Engine Light

**To disable Additional Alerts:***
1. Click on the white circle to ensure it is moved to the left under the Status column.

**Disabled:**

<table>
<thead>
<tr>
<th>Alert</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignition On</td>
<td></td>
</tr>
<tr>
<td>Ignition Off</td>
<td></td>
</tr>
<tr>
<td>Device Replug</td>
<td></td>
</tr>
<tr>
<td>Geofence Entry Exit</td>
<td></td>
</tr>
<tr>
<td>Motion Alert</td>
<td></td>
</tr>
<tr>
<td>Check Engine Light</td>
<td></td>
</tr>
</tbody>
</table>

**To enable Additional Alerts:***
1. Click the white circle under Status to the right to display a green surround.

**Enabled:**

<table>
<thead>
<tr>
<th>Alert</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignition On</td>
<td></td>
</tr>
<tr>
<td>Ignition Off</td>
<td></td>
</tr>
<tr>
<td>Device Replug</td>
<td></td>
</tr>
<tr>
<td>Geofence Entry Exit</td>
<td></td>
</tr>
<tr>
<td>Motion Alert</td>
<td></td>
</tr>
<tr>
<td>Check Engine Light</td>
<td></td>
</tr>
</tbody>
</table>
**Geofences Tab**

A Geofence allows you to define a location that is of interest to you and create a boundary around it. When your vehicles cross the boundary to enter or exit that location, an alert will occur and can be viewed on the Delphi Connect Fleet Edition website. You can also be notified via an email or text message if desired. See the Managing Group Subscription section on page 32. Geofences can be edited or deleted as often as you like. A Geofence can be made as small as 0.01 miles, about 50 feet, or as large as you would like. Due to GPS location tolerance, it is suggested to make a Geofence at least 0.1 miles in any direction to avoid false alerts. On the Geofence tab in the Manage section, you can even sort geofences by name or by type (shape).
To create a Geofence Using the Map and Address:
1. Click Geofence in the Manage section to manage Geofences.
2. Click the + Geofence on the right corner of the page.
3. Enter a name for your Geofence, an address and the radius (in meters) around the address or point of interest. You may also select the shape, circle or rectangle, of your Geofence.
4. Follow the on-screen instructions to locate, resize, and name your Geofence.
5. Create additional Geofences as desired.
6. Click Save to save or click the “X” in the upper right corner to cancel.

Note: You can enter a radius or re-size by dragging on white dots on the shape.
To edit an existing Geofence:
1. Click the blue pencil icon next to the name of the geofence.
2. You can edit the name, address, tear drop icon or radius of the geofence in the fields on directly on the map. You can change the shape from a circle to a rectangle and you can also change the size by dragging any one of the white dots on the circle or rectangle.
3. Click Save to save or click the “X” button in the upper right corner to cancel.

To delete an existing Geofence:
1. Click located next to each Geofence on the Geofence page.
2. Click OK to delete or click Cancel to cancel.
**Users Tab**
From the Users tab of the Manage page, you can edit a user’s name, role, mobile number and manager their group subscriptions.

Users are broken into three privilege levels:
1. **Owner**: Receives access to everything within the Delphi Connect Fleet Edition module.
2. **Dispatcher**: Receives complete access to Dashboard and most capabilities of other features, with the exceptions of editing Odometer and VIN, clearing alerts, deleting alerts, changing roles, deleting users, accessing MMY and accessing device ID.
3. **User**: Receives complete access to Dashboard, but limited to no access to all other features (no access to Manage capabilities, unable to edit Odometer or VIN, unable to delete alerts or clear all alerts, and unable to schedule or delete automatic reports).

To edit a user’s name or mobile number:
1. Click on the user’s name or mobile number.

To change a user’s role:
1. Click the drop down.
2. Select desired level (Owner, User or Dispatcher).

Note: When you add a user or dispatcher, they will receive a welcome email.
Managing Group Subscription
Now that you've enabled and customized which alerts you are interested in on the Alerts tab, you now need to tell the system which groups you want to receive these alerts about. If no groups are selected, no alerts can be received. If you would like to receive alerts for all your vehicles, simply turn on alerts for all of your groups. If you have not set up any groups, a list of all your vehicles will be available for you to select from.

To manage subscriptions for notifications:
1. Click on the Manage button under the Group Subscriptions heading.
2. Select the group of vehicles you wish to receive notifications for and enable alerts.

To disable notifications:
1. Click on the white circle to ensure it is moved to the left under the Status column.

To enable notifications:
1. Click the white circle under Status to the right to display a green surround.
**Maintenance Tab**

From the Maintenance tab of the manage section, you can manage maintenance schedules and service providers. Upon installation, your device will attempt to read the make, model and year of your vehicle. If available, the device will automatically pin the manufacturer's recommended maintenance schedule to your vehicle. If desired, you can customize this schedule.

**Note:** For maintenance schedule reminders to function properly, your vehicle's current Odometer reading must be entered on the Vehicle Details page. See Vehicle Details page section on page 45.

To view maintenance schedules:

1. Click **MAINTENANCE SCHEDULES**

2. Once selected, you can view all standard and any customize schedules you have created.
To customize a standard schedule:

1. Click to the far right column of your desired vehicle.

2. Name the schedule so it is easily identifiable.
3. Fill in the information in the table, as shown above.
4. Click Save to save.
To edit a Custom Maintenance Schedule:

1. Click the blue pencil icon underneath the edit column.
2. Once selected, you can either make changes to a current order or add a new service.

Note: For maintenance schedule reminders to function properly, your vehicle’s current Odometer reading must be entered on the Vehicle Details page. See Vehicle Details page section on page x.
To add a new service:

1. Click + Service

2. Fill in the type of vehicle, Odometer in miles, time in days, and whether or not you would like the service to be recurring.

3. Click Save to save or click Close to cancel.
To add or view Service Providers:

1. Select

Note: Adding a service provider makes it possible for your preferred service professionals to receive automatic alerts when your vehicles require maintenance. The service provider will then contact you directly to schedule that maintenance.

Manage

<table>
<thead>
<tr>
<th>Garage</th>
<th>Address</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reggel’s Garage</td>
<td>Main Street</td>
<td><a href="mailto:reggie@eel.com">reggie@eel.com</a></td>
</tr>
<tr>
<td>AUTO CARE</td>
<td>1234 Wonder St</td>
<td><a href="mailto:AUTOCARE@myemail.com">AUTOCARE@myemail.com</a></td>
</tr>
</tbody>
</table>

- Service Provider
To add a service provider:

1. Click in the upper right.

2. Fill in the information needed (name, address, email, and phone number).
3. Click Save to save or click Cancel to cancel.
To edit a service provider:
1. Click the pencil icon at the upper right portion of the contact information.
2. Fill in the desired information or amend the information you would like to change.
3. Click Save to save or click Cancel to cancel.

To delete a service provider:
1. Click the blue trash can icon.
2. Click Save to save or click Cancel to cancel.
**Settings Tab**
Under the Settings tab on the Manage page, you can adjust trip merge settings, Account Time Zone, and Display Unit.

**To alter Trip merge settings:**
1. Click the gear icon to the far right.

1. Select the desired threshold limit in the desired time measurement (minutes, hours, seconds).
2. Click Save to save or click Cancel to cancel.

**Note:** Delphi Connect Fleet Edition will automatically merge trips that are less than 2 minutes apart. You can increase or decrease this time threshold by clicking on the gear icon.
To select a different Time Zone:
1. Click the gear icon to the far right of that row.
2. Select your desired Time Zone.
3. Click Save to save or click Cancel to cancel.

To change from miles to kilometers or gallons to liters:
1. Click on the gear icon in the Display Unit section.
2. Select your desired display unit.
3. Click Save to save or click Cancel to cancel.
**Dashboard**

To access the Dashboard page, click **Dashboard** in the menu to the far left.

You can filter the Dashboard by all vehicles or by group. Simply click on the Group dropdown menu in the upper right and select, which option you would like.
The Dashboard allows you to view a basic overview of your vehicles in regards to location and status. Statuses include:

- Moving (Green)
- Engine Off (Navy)
- Idle (Light Blue)
- No Signal (Orange)

  - No Signal indicates that Delphi Fleet Connect Edition has not heard from your vehicle in 2 days. This can be due to:
    - Device out-of-range of cellular network
    - Device is not properly installed

You can use the color-coded status bubbles to filter vehicles to display only vehicles with the status you are interested in. Simply check or uncheck the status bubbles according to your needs.

**Location Capabilities (Current Location and Live Tracking)**

**Current Location**

On the right side of the map view, you will see a list of cards for each of your vehicles. Simply click a vehicle card of interest. The map will then zoom in on that selected vehicle to display its current location.

**Live Tracking**

A small pop up card will appear above your selected vehicle’s tear drop icon on the map that allows you to enable live tracking. Turning on live tracking gives you a street view of your vehicle travelling on its route, with a 5 second location update. To enable:

1. Slide the live tracking button to ON to turn on live tracking.
2. When you turn live tracking on for a particular vehicle, you will see its tear drop icon change to indicate live tracking is enabled.

3. Live tracking will stay turned on for 10 minutes for this vehicle unless you manually turn it off.

To view your vehicle’s current location in a list format, click the List tab above the map. You will then be transferred to the page format below:

From the list view, you can see each of your vehicle’s: status, location, and last time information was transmitted from your device (Last Seen). You can also view Alerts and Diagnostic Trouble Codes for each vehicle in the last hour, last day or last 7 days.
Vehicle Details
The Vehicle Details page allows you to view information about each of your vehicles, such as; the make/model/year, fuel and battery status VIN. You can also edit the Odometer, upload an image of your vehicle and see it’s current status.

Basics
To reach the Vehicle Details page:
1. Click on the vehicle nickname hot link from anywhere in the website and you will be then be taken to the vehicle’s Vehicle Details page, as shown below:

Vehicle Details

Note: For maintenance schedule reminders to function properly, your vehicle’s current Odometer reading must be entered on the Vehicle Details page.

If your vehicle’s VIN is not available through the Delphi Connect Fleet Edition device you can manually enter it.

To manually enter your vehicle’s VIN:
1. Select the pencil icon next to the blank VIN box.

To upload an image of your vehicle:
1. Select the Change Image button below the current image of your vehicle.
2. Select Choose File.
3. Find the desired image you want for the image of your vehicle.
4. Select the image file.
5. Click Choose.
6. Click Upload.
To edit Odometer if not auto populated:
1. Click the blue pencil icon next to the current Odometer value.
2. Either manually click the arrows to the new Odometer value or type in the new value.
3. Click Save to save or click the X in the upper right corner to exit.
Trips
The Trips tab of the Vehicle Details page allows you to view trips for only this vehicle. These details include:

- Distance
- Duration
- Idle Time
- Detailed map view of your trip including start/end address date/time and breadcrumbs of route

To choose the date you wish to access trip information on:
1. Click the drop down menu directly beneath the Trips tab.
2. From there, you can view trips from:
   a. Today
   b. Yesterday
   c. Last 30 Days
   d. Custom Date Range
3. Select which date/range you would like.
4. Click Apply to save or click Cancel to cancel.
**Alerts**
The Alerts tab of the Vehicle Details provides alerts on the following types for this vehicle:

- Ignition (On and Off).
- Excessive Idling (Duration).
- Excessive Speed (Amount Exceeded).
- Geofence (Enter and Exit).
- Curfew
- Idling
- High RPM

These alerts can be sorted by either the date they occurred or the type of alert. Information on each alert’s trigger is also available.

To view alerts from a specific date or range (Today, Yesterday, Last 30 Days, and Custom Range), click the drop down menu, as shown below:

To delete an alert:
1. Click the blue trash icon of the alert you want to delete.
2. Click OK to delete or click Cancel to cancel.
The Alerts tab also gives you the option to scan for and clear DTCs. To scan:
1. Click the SCAN FOR DTCs button.
2. A popup will appear with procedures to take before performing the action.
3. Follow the listed steps.
4. Click OK to proceed or click Cancel to cancel.

To clear DTCs:
1. Click the CLEAR DTCs to the right of SCAN FOR DTCs.
2. A popup will appear notifying you that selecting this option will clear the code from your vehicle.
3. Click OK to proceed or click Cancel to cancel.
Maintenance

The Maintenance tab of the vehicle details page allows you to view upcoming and completed maintenance. The Upcoming maintenance option allows you to view the type of maintenance is needed, it's due date, and assigned service provider.

Completed maintenance allows you to see when the maintenance was completed, the type, the odometer, and assigned service provider.

Note: For maintenance schedule reminders to function properly, your vehicle’s current Odometer reading must be entered on the Vehicle Details page. See Vehicle Details page section on page 45.

To Add Completed Maintenance:

1. Click + MAINTENANCE TYPE
2. Fill in information on date it was completed, type, odometer, service provider, and any other notes.
3. To save, click the floppy disk icon or click the trash icon to delete.

To view Upcoming Maintenance:

1. Click UPCOMING

To view Completed Maintenance:

1. Click COMPLETED
<table>
<thead>
<tr>
<th>Date Completed</th>
<th>Type</th>
<th>Odometer</th>
<th>Assigned Service Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct 27, 2015</td>
<td>Oil filter</td>
<td>2478 miles</td>
<td>Bob's Garage</td>
</tr>
<tr>
<td>Oct 02, 2015</td>
<td>Oil filter</td>
<td>1504 miles</td>
<td>Bob's Garage</td>
</tr>
<tr>
<td>Sep 28, 2015</td>
<td>Oil filter</td>
<td>1137 miles</td>
<td>Bob's Garage</td>
</tr>
<tr>
<td>Sep 28, 2015</td>
<td>Oil filter</td>
<td>1137 miles</td>
<td>Bob's Garage</td>
</tr>
</tbody>
</table>
**Alerts**

To access the Alerts page, click **Alerts** in the navigation bar to the far left. You can filter the Alerts page by All Vehicles or by Group. Simply click the Group dropdown menu in the upper right and select the option you would like.

The Alerts page provides alerts from a specific date or date range for your entire fleet. To sort by a specific date or date range, click the calendar drop down and select your desired date or date range.

**Note:** Each time you access the Alerts page, the new Alert counter will reset to zero.

**To clear an alert:**
1. Click on the blue trash can.
2. Click OK to confirm or click Cancel to cancel.

**To clear ALL alerts:**
1. Click **Clear All**
2. Click OK to confirm or click Cancel to cancel.
**Trips**

To access the Trips page, click **Trips** in the menu to the far left. You can filter the Trips page by all vehicles or by group. Simply click on the Group dropdown menu in the upper right and select the option you would like.

On the Trips page, you can mark vehicles as personal, view vehicles on a map and sort by columns.

**To mark your vehicle as personal:**
1. Select the checkbox next to the desired vehicle.

**To view your trip routes on a map:**
1. Click the map icon in the map view column of the desired vehicle.
Driver Ratings

To access the Driver Ratings page, click **Driver Ratings** in the menu to the far left. The Driver Ratings page displays your best and worst drivers. You can sort by name, total distance, idling, speed, and high RPM.

![Driver Ratings Page]

The Driver Ratings page displays your best and worst drivers. You can sort by name, total distance, idling, speed, and high RPM.
To view a Driver’s Details page:
1. Click on the desired driver’s name in the list.
2. You can view the image of the driver, name, mobile phone number, duration, distance, score, idle time, speed, and high RPM.

To upload an image of the driver:
1. Click the “Change Image” button below the current image.
2. Click Choose File and find the desired file.
3. Select desired image.
4. Click Upload or click Close to cancel.

Driver Details

Driver Rating
Higher the rating, more fuel efficient the driving behavior.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Score</td>
<td>96</td>
</tr>
<tr>
<td>Idling</td>
<td>94</td>
</tr>
<tr>
<td>Speed</td>
<td>99</td>
</tr>
<tr>
<td>High RPM</td>
<td>100</td>
</tr>
</tbody>
</table>
Fuel

To access the Fuel page, click **Fuel** in the menu to the far left. You can filter the Fuel page by all vehicles or by group. Simply click on the Group dropdown menu in the upper right and select the option you would like.

The fuel page gives you fuel information on fuel consumption in gallons, as well as fuel economy trends, from the last day and last 7 days. Fuel status is also available for your fleet.
The fuel page also displays fuel consumption per vehicle in gallons, average fuel economy in miles per gallon and distance traveled.

### Vehicle List

<table>
<thead>
<tr>
<th>VehicleNickname</th>
<th>Distance (miles)</th>
<th>Consumption (gal)</th>
<th>Avg. Economy (mpg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test</td>
<td>2</td>
<td>0</td>
<td>Not Available</td>
</tr>
<tr>
<td>Volkswagen-Jetta</td>
<td>505</td>
<td>0</td>
<td>Not Available</td>
</tr>
<tr>
<td>Honda-Odyssey</td>
<td>122</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Chrysler-Town and Country</td>
<td>198</td>
<td>13</td>
<td>15</td>
</tr>
<tr>
<td>BMW 3 Series</td>
<td>353</td>
<td>14</td>
<td>26</td>
</tr>
<tr>
<td>Chevrolet-Cruze</td>
<td>335</td>
<td>16</td>
<td>21</td>
</tr>
<tr>
<td>Chevrolet-Impala</td>
<td>477</td>
<td>20</td>
<td>23</td>
</tr>
<tr>
<td>M-Class</td>
<td>325</td>
<td>22</td>
<td>15</td>
</tr>
<tr>
<td>VIN: 2DBHN44H98R701554</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
<tr>
<td>Ford-Explorer</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
</tbody>
</table>

You can sort by consumption, distance or average economy in ascending or descending order by clicking each heading.
Maintenance

To access the Maintenance page, click **Maintenance** in the menu to the far left. You can filter the Maintenance page by all vehicles or by group. Simply click on the Group dropdown menu in the upper right and select the option you would like.

To view upcoming maintenance:

1. Click **UPCOMING**. This section will provide the status of upcoming and past due maintenance for your fleet.

You can sort the upcoming maintenance section by status, vehicle nickname, type, due date, and service provider. To sort, simply click on the heading you wish to sort by.

To assign a service provider:

1. Click Select Provider in the row of the vehicle you wish to assign a service provider to and a drop down menu with options will appear.
2. Select your desired service provider.

To mark as complete:

1. Check the box next to the vehicle.
To view completed maintenance:

1. Click ![](completed) on the Maintenance tab.

You can sort the completed maintenance section by Date Completed, Vehicle Nickname, Maintenance Type, Odometer and Assigned Service Provider. To sort, simply click on the heading you wish to sort by.

**Note:** For maintenance schedule reminders to function properly, your vehicle’s current Odometer reading must be entered on the Vehicle Details page. See Vehicle Details page section on page 45.
To create or schedule reports, click **Reports** in the menu to the far left.

![Reports screenshot](image)

**To create a report:**

1. Select the desired report type in the Report Type drop down menu.
2. Select the group or vehicle you would like to create the report on.
3. Choose the date range by clicking the date range drop down menu and choosing the desired date.
4. Click **DOWNLOAD**.
5. Select your desired format (PDF or CSV).
6. Click OK to save or Click CANCEL to cancel.
To create an automatic report:
1. Select desired report type, group or vehicle, date range. However, do not click download.
2. Once all of your preferences have been selected, click the +AUTOMATIC REPORT button in the lower right.
3. A popup will appear, as shown below:

![Create Automatic Report](image)

4. Type in the report name you want to use for the automatic report.
5. Choose the frequency you would like the report to be created (daily, weekly, or monthly).
6. Specify which users you would like the report sent to via email.
7. Click Save to save or click Close to cancel.

To delete an automatic report:
1. Find the report you would like to delete underneath the automatic reports list.
2. Select the trash icon to the corresponding report to delete.
3. Click OK to delete or click Cancel to cancel.
# Status LED and Troubleshooting

## Understanding the Status LED Indicators

<table>
<thead>
<tr>
<th>Status LED</th>
<th>Status (Engine On)</th>
<th>Status (Engine Off)</th>
</tr>
</thead>
</table>
| No illumination for more than one minute | No vehicle power to device or device failure                                      | • The device will enter Deep Sleep after typically 5-10 days of no vehicle activity. Start engine or move vehicle to wake up device  
• No vehicle power to device or Device failure – (see Troubleshooting) |
| Solid white                         | The device currently activating on U.S. Cellular® network                         |                                                                                  |
| Solid blue                          | The device waiting for first-time vehicle setup after plug-in. CAUTION: Engine must be OFF and ignition ON before pressing Function button. |                                                                                  |
| Solid or blinking green             | On U.S. Cellular® network  
• Idle/dormant (3 blinks every 30 seconds)  
• Ready, no data activity (solid green)  
• Data activity (blinks with data activity) | On U.S. Cellular® network  
• Ready, no data activity (solid green)  
• Data activity (blinks with data activity) |
| Solid or blinking yellow            | On Roaming network  
• Idle/dormant (3 blinks every 30 seconds)  
• Ready, no data activity (solid yellow)  
• Data activity (blinks with data transfer) | On Roaming network  
• Ready, no data activity (solid yellow)  
• Data activity (blinks with data transfer) |
| Solid red                           | No wireless service                                                               | No wireless service                                                               |
| Blinking white                      | Activation or firmware update in progress. CAUTION: Do not unplug                 | Activation or firmware update in progress. CAUTION: Do not unplug                 |
### Troubleshooting

<table>
<thead>
<tr>
<th>Issue</th>
<th>Likely Cause(s)</th>
<th>Corrective Action(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can’t login to my account</td>
<td>Incorrect username or password entry</td>
<td>First-time: Enter Registration Key from this guide or the device label exactly as shown (e.g. 1a2b-3c4d) in Username field. (lowercase or UPPERCASE) Enter ESN DEC from the device label exactly as shown. After first-time: Enter the username and password you created during first-time login.</td>
</tr>
<tr>
<td>No Network connection to computer</td>
<td></td>
<td>Verify your connection to computer is active.</td>
</tr>
<tr>
<td>Can’t find OBD port on vehicle</td>
<td>Vehicle older than 1996</td>
<td>The Delphi Connect Fleet Edition system is not compatible with older vehicles</td>
</tr>
<tr>
<td>No LED illumination</td>
<td>The device system is in deep sleep</td>
<td>Start engine, wait up to 10 seconds for LED to illuminate any color</td>
</tr>
<tr>
<td>No power at OBD port</td>
<td></td>
<td>Check that the device system is fully plugged into OBD port.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check that fuse for OBD port is not blown (see vehicle owner manual for proper fuse).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check that no pins are bent or missing from Vehicle Diagnostics connector or OBD port.</td>
</tr>
<tr>
<td>Defective Delphi Connect Fleet Edition system</td>
<td>Replace Delphi Connect Fleet Edition system</td>
<td></td>
</tr>
<tr>
<td>LED remains white</td>
<td>Delphi Connect Fleet Edition system can’t provision on U.S. Cellular® network</td>
<td>Ensure vehicle is in a U.S. Cellular® coverage area</td>
</tr>
<tr>
<td></td>
<td>Ensure your U.S. Cellular® account is active (call 611 from your U.S. Cellular® cell phone or 1(888) 944-9400)</td>
<td></td>
</tr>
<tr>
<td>LED remains solid blue</td>
<td>Device can’t complete vehicle setup</td>
<td>Check all OBD port connectors on Delphi Connect Fleet Edition system and on vehicle for dirty/corroded pins. Vehicle may be incompatible.</td>
</tr>
<tr>
<td>------------------------</td>
<td>------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Device is removed from the OBD port and reinstalled</td>
<td>Device needs to be paired again with your vehicle.</td>
<td></td>
</tr>
<tr>
<td>Low voltage or loss of battery power</td>
<td>Device needs to be paired again with your vehicle.</td>
<td></td>
</tr>
<tr>
<td>No green LED with engine running, LED flashes blue every 10 seconds</td>
<td>Engine start wasn’t detected</td>
<td>Turn off ignition, wait 10 seconds and restart engine. Wait up to 10 seconds to see if green LED appears. Try unplugging/replugging Delphi Connect Fleet Edition system (disconnect Module and repeat vehicle setup procedure).</td>
</tr>
<tr>
<td>No email alerts received</td>
<td>Invalid or no e-mail address entered for desired alert</td>
<td>Check e-mail address is correct for desired alert</td>
</tr>
<tr>
<td>Alerts not turned on</td>
<td></td>
<td>Check that the type of alert expected has been turned On in app.</td>
</tr>
<tr>
<td>No text message (SMS) alerts received</td>
<td>Invalid or no mobile number entered for desired alert</td>
<td>Check that mobile number is entered correctly in alert settings</td>
</tr>
<tr>
<td>Alerts not turned On</td>
<td></td>
<td>Check that the type of alert expected has been turned On in Manage</td>
</tr>
<tr>
<td>Receiving text message (SMS) has not been allowed on mobile phone</td>
<td></td>
<td>Check phone for a message requesting permission to send alert messages to phone, or, remove and re-enter mobile number in the desired alert, this will generate a text message to the mobile phone, follow the directions in the message to allow alert messaging to your phone</td>
</tr>
</tbody>
</table>
Is My Vehicle Compatible?

Package Contents

The package you purchased should contain the following items. Please contact U.S. Cellular® Wireless if any of the items are missing or damaged.

- Delphi Connect Fleet Edition Module
- Quick Start Card
- Product Safety and Warranty Guide

Note: The figures are only for your reference. The actual shape and color of the product may differ slightly.